



WENDAT

Community Programs

Providing Services for Seniors and Adult
Mental Health Services in North Simcoe-Muskoka

Annual Report April 1, 2024—March 31, 2025



36th Annual Report

What's Inside:

Page

| | |
|-------|--|
| 2 | Table of Contents |
| 3 | Mission, Vision and Values |
| 4 | Adult Mental Health Services |
| 5 | Psychogeriatric Services |
| 5 | Seniors' Support Services |
| 6-7 | Board of Directors |
| 8-9 | Staff |
| 10 | President's Annual Report |
| 11 | Treasurer's Annual Report |
| 12 | Executive Director's Annual Report |
| 13 | Staff Service Awards |
| 13 | Retiring Board Members |
| 14-15 | Program Activity Highlights |
| 15 | 2025-2026 Statistical Highlights |
| 16-17 | Circles of Giving |
| 18 | Human Resources Committee Report |
| 18 | Property Committee Report |
| 18 | Governance Committee Report |
| 19 | Fundraising Committee Report |
| 19 | Diversity, Equity & Inclusion Committee Report |
| 20 | The back page |

Photos on cover page:

Top left: Wendat staff at the Boston Pizza Charity Golf Tournament

Top right: Social Club members visiting The Farm

Bottom left: Residents at the Lorna Tomlinson Residence for Seniors were visited by goats

Bottom right: Wendat staff and clients with Andy Staffen from Boston Pizza with the new Ford Transit

Mission, Vision and Values

MISSION:

To provide high-quality care and support services to adults experiencing mental illness or age-related challenges in the Simcoe-Muskoka area.

VISION:

People are empowered to achieve their optimal health and well-being in the community where they live, work and socialize.

We have realized this by:

- Being a collaborator and health system advocate.
- Educating stakeholders about our services and boundaries.
- Improving client outcomes and wellness; providing service without delays or wait lists.
- Attracting, retaining and developing the best staff.
- Growing funding and resources to ensure the above.

VALUES:

EXCELLENCE: We are committed to the delivery of high-quality service through education and by incorporating best practice by skilled staff and volunteers.

DIGNITY: We recognize the inherent worth of every person and treat them with dignity, respect and compassion. We support their right to make their own decisions. We inspire hope in clients, their family members and health care/service delivery personnel.

ACCESSIBILITY: We are committed to offering access to our services and increased availability during both traditional and non-traditional times, when people have fewer options to receive help.

INTEGRITY: We are ethical, transparent and fiscally responsible and accountable to our funding organizations and donors for the management of the resources entrusted to us on behalf of our community.

PARTNERSHIP: We are committed to working with all of our stakeholders to ensure a collaborative and proactive response, to address the needs of those receiving our services.

LEADERSHIP: We will demonstrate leadership in the advancement, promotion and incorporation of innovative practices and creative ideas.

POSITIVE WORKING ENVIRONMENT: We create a safe environment where employees are engaged and encouraged to exchange ideas, communicate openly, be innovative and practice work-life balance.

ADULT MENTAL HEALTH SERVICES

*Provided in the Midland-Penetanguishene area
offered free of charge*

Case Management Program

The Case Management Program supports persons aged 16+ with a confirmed diagnosis of serious mental illness who have a high need for support. Using various modalities, Case Managers work with each client to develop and achieve goals to ensure holistic well-being.

Brief Service

Provides immediate, short-term help and support to anyone aged 16+ with or affected by mental illness.

Crisis Services

Provides mental health assessments for individuals aged 16+ who present in the Emergency Department of Georgian Bay General Hospital with psychiatric or psychosocial crises. This team also provides individual short-term counselling and a Crisis Clinic. Clients who are not in acute crisis can be booked for an appointment with one of our clinicians immediately. Clinicians provide navigation and referrals to other longer term services. Referrals to the Crisis Clinic are accepted from ED physicians, Community Paramedicine and other service providers. Self referral is also welcomed and on-line appointment booking is available at 1door.ca

Mobile Crisis Response Team (MCRT)

This collaborative program with the Southern Georgian Bay OPP assists community members experiencing a mental health crisis. The teams are each comprised of one OPP Officer and one Mental Health Worker. Teams are dispatched through police communications.

Supported Employment

Wendat believes in the value of people doing real work for real pay. We offer opportunities for persons experiencing mental health challenges to be hired within Wendat. Individual and group job coaching is provided.

Social Club

The clubhouse provides activities to enhance your mental wellness cognitively, physically, socially and emotionally. Anyone experiencing mental health challenges is welcome. Transportation services are available. There is a small fee for meals and some outings/activities.

237 Second Street
Midland, Ontario



705-526-1305
www.wendatprograms.com
info@wendatprograms.com

PSYCHOGERIATRIC SERVICES

*Offered regionally across North-Simcoe/Muskoka
offered free of charge*

Transition Services

Focuses on providing a transition plan to reduce the intensity and frequency of responsive behaviours so that individuals with cognitive impairment can move from one environment to another. Individuals may be living in their own homes, with family, in the hospital, Long-Term Care or other type of supportive housing. Transition Nurses work collaboratively with the client, family and all care partners in their current environment and destination environment to effect a smooth transition and resettlement.

Mobile Social Work Service

This service is available to seniors with mental health needs who live alone or with family. The Social Worker will conduct an assessment of needs and risk and provide counselling, health teaching and connections to resources as needed.

SENIORS' SUPPORT SERVICES

Offered in the Midland and Penetanguishene Area

Assisted Living Program

Personal Support Workers are available 24/7 to assist residents of the Lorna Tomlinson Residence for Seniors with a variety of day to day practical needs. There is no fee for this service.

Seniors Day Program

Provides social and recreational activities in a group setting for eligible seniors. Transportation can be arranged if required. There is no fee for this service.

Congregate Dining Program

Our cooks provide nutritious meals to seniors attending the Day Program and to the residents of the Lorna Tomlinson Residence for Seniors. There is a small fee for meals.

The Lorna Tomlinson Residence for Seniors

This Residence provides supportive housing for frail, low income seniors. Opened in 2016, the facility provides single or double rooms each with a private ensuite bathroom. All meals are provided in a common dining room. There is laundry service, lounges for socializing, structured Day Program activities, 24/7 on site staff and an enclosed courtyard. Additional personal support services are available to those who need assisted living.

44 Dufferin Street
Penetanguishene, Ontario



705-355-1022
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Board of Directors

New (2025—2027)



Born and raised in North Simcoe, Jo-Anne Desroches believes in the power of community—its ability to shape lives, spark growth, and foster connection. Recently retired from a long and meaningful career in community rehabilitation and leadership across central Ontario, Jo-Anne has redirected her energy into a dynamic role with the North Simcoe OHT. Jo-Anne brings a wealth of experience in collaborative care, rooted in strong relationships with clients, families, funders, and service organizations. Jo-Anne views joining Wendat's Board of Directors as a continuation of her lifelong dedication to the community that shaped her.

There are currently two vacancies on the Board of Directors to be filled immediately. If you have a passion for adult mental health care or seniors support services, this volunteer opportunity could be right for you! The Board of Directors meets from 6:30 to 7:30 pm on the first Wednesday of every month. Each Board member is also required to join one board committee. Typically, the time commitment is 2 – 4 hours per month.

Anyone with an interest or passion for community mental health services or community support services for seniors are welcome to apply. Wendat's Board should be representative of the populations and communities we serve. Therefore, we are seeking people with lived experience or caregivers/family members of people with lived experience using community mental health or community support services. We also seek FNIMUI and Francophone community members. To round out the skill set of our Board members, we are seeking someone with a legal background and/or individuals with experience or interest in fundraising.

For more information, please contact Andrea Abbott-Kokosin, Executive Director at 705-526-1305 ext. 223 or andrea@wendatprograms.com

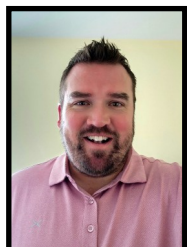
Renewing (2025—2027)



Tammy Martin, MA, CHRL, CRSP is the Executive Human Resources Officer for the Simcoe Muskoka Catholic District School Board. She is a graduate of Royal Roads University with a Masters of Arts in Leadership and has a Post-Graduate Diploma in HR and a Correctional Worker Diploma. Her first career was in a Phase II Open Custody facility working with youth at risk who struggled with mental health and addictions. When she transitioned her career to HR she was the HR Manager for the Hincks-Dellcrest Centre, a not-for-profit children's mental health centre in Toronto. For 17 years she worked in a leadership HR role in the municipal/public sector. She enjoys travelling the world and quality time with family and friends. Tammy joined the Board in April 2021 and is a member of the Human Resources Committee and the Governance Committee.



Linda Murray is a retired Educational Assistant with the Catholic School Board where she worked for 30 years. Linda is very active in her community. She was a leader with Scouts Canada for 35 years and a board member with her church for 12 years. Linda is very involved with the Elmvale Fall Fair. She enjoys travelling. Linda is a member of the Patient and Family Advisory Council for the North Simcoe Ontario Health Team. Linda joined Wendat's Board in 2019. She holds the position of Secretary on the Board and is the Chair of the Governance Committee. She is also the Chair of the Fundraising Committee.



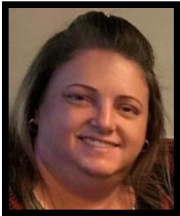
Austin Rice is an accountant (CPA, CGA) working with the Waypoint Centre for Mental Health Care. Austin attended Wilfrid Laurier University, studying philosophy and accounting. Austin has extensive experience working in various levels of public sector finance including the Government of Nunavut, Indigenous and Northern Affairs Canada, Parks Canada, and Waypoint. Austin was born and raised in the Georgian Bay area, and along with his wife Kim, is busy raising a family of 3 boys in Midland. Austin enjoys golf, loves to travel, and enjoys the outdoors. Austin joined the Board in September 2023. Austin was elected to the position of Treasurer in October 2024. He is also the Chair of the Property and Finance Committees.

Interim (2025–2026)



Shannon Duplessy is a Trauma Informed Life & Recovery Transformational coach and Fitness Instructor. Shannon studied at Georgian College. Shannon is a strong advocate for Community Mental Health and Addictions services and has experience as a Peer Counselor. Shannon has two adult children. Shannon lives in Barrie and enjoys time with family and friends and travelling. Shannon joined the Board in 2021 and is a member of the Human Resources Committee.

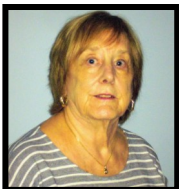
Current Term (2024–2026)



Tracy MacDonald is a Client Service Advisor for LGI Healthcare Solutions. She obtained her Medical Office Administration diploma through Sheridan College and has her Payroll Leadership Professional designation through the National Payroll Institute. Born and raised in the Toronto area, Tracy relocated to the Midland area in 2007 and currently resides in Tiny Township with her husband, Murray and their 2 black labs named Friday and Blue. Tracy enjoys camping, swimming, vacationing, and quality time with family and friends. Tracy joined the Board in 2024 and is a member of the Human Resources Committee.



Vanessa Moss is an Investment Advisor at Harbourfront Wealth Management. She holds the Chartered Investment Manager designation. She has been in the Financial Services industry for over 25 years. She also holds a Securities License and Life Insurance License. She completed the Professional Financial Planning and Wealth Management Essentials courses. Vanessa and her husband Kevin have two children, an Australian Shepherd and a Bengal cat. Vanessa joined the Board in 2019 and was elected to the position of Vice-President in March 2023. She is the chair of the Human Resources Committee.



Karen Roberts joined the Board in March 2023. She is a member of the Human Resources Committee. Karen is a retired nurse. Since moving to the North Simcoe area, Karen has been involved on Boards and Committees of many organizations including GBGH and Chigamik Community Health Centre. She is a strong patient/client advocate and chairs the Patient, Family and Client Councils of the North Simcoe Ontario Health Team and Georgian Bay General Hospital.



Stefan Racine is an OPP Officer. He was born and raised in Elliot Lake, Ontario and is fluent in both French and English. He attended Georgian College in Barrie, obtaining a degree in Environmental Engineering and then worked at the Honda Plant in Alliston for 3 years. During that time he volunteered as an Auxiliary member with the Ontario Provincial Police (OPP). He was hired by the OPP in 2005 and was posted at the Southern Georgian Bay (SGB) Detachment. He is a member of the OPP's Central Region Emergency Response Team reporting out of the Midland Detachment. He lives in Tiny Township with his spouse, two daughters and two stepdaughters. Stefan joined the Board in 2022 and is the Chair of the Diversity, Equity and Inclusion Committee.



Michelle Goodman has worked at New Path Youth and Family Counselling Services since 1999 in a number of different roles. Her current role is School Based Mental Health Worker. She is a graduate of Sir Sandford Fleming College and holds a Correctional Worker Diploma. She started her career in a Phase II Open Custody Facility. Michelle is committed to continuous learning. Through her work, she is familiar with mental health resources in the community. She is the Union Steward and a member of the Employee/Employer Relations Committee and is committed to helping to build a positive working environment. Michelle lives in Barrie and enjoys spending time with her family and friends. Michelle joined the Board in 2022 and is a member of the Governance Committee.

Staff

Executive Director

Andrea Abbott-Kokosin

Financial Administrator

Charlotte Nicholson

Financial Clerk
Administrative Assistant—2nd St.
Administrative Assistant—Seniors Services
Administrative Assistant—Seniors Services
Executive Assistant
Property Manager

Brian La Rose
Verna Porter
Kyra Genest (on leave)
Julie Bisson (contract)
Tristan Lavery
Dean Farrell

Supervisor: Case Management & Crisis Services

Glen Lucas

Team Lead—Case Management
Case Managers

Joel Robitaille
Sean Akow
Jennifer Beal
Taylor Bartholomew*
Katelynn Copegog* (on leave)
Marissa Hopkins*
Casey MacKinlay
Michelle McConnell (contract)
Braedan Quinn
Angela Ryan (.5FTE) *

Brief Service Worker/Case Manager

Karen Tkaczyk*

Mobile Crisis Worker/*Team Lead-Crisis Services*
Mobile Crisis Worker

Naomi Colley
Angela Ryan (.5FTE)

Full-Time Crisis Workers

Kaylee Bentley-White
Ethan Keeler-Cox**
Abby Lloyd **

Part-Time Crisis Workers

Andrea Cameron
Teesha Gaudet **
Laura Lamarre
Christopher Leger**
Penny Russell
Sandra Stawecki

*= cross-trained as Crisis Workers

**= cross-trained as Mobile Crisis Workers

Supervisor: Social Club & Vocational Program

Darlene Forget

Senior Recreation Workers

Janice Ferris
Victoria Tovell

Recreation Workers

Paulette Robitaille
Randy Roi

Assistant Recreation Workers

Paul Morris
Joanne MacKinlay
Hannah Poulsen

Office Cleaners-Second Street

Jon Dyer
J.P. Marion

(Staff Continued)

Director, Seniors Services

Team Lead—Transitions
Transition Nurses

Team Lead—Geriatric Social Work
Geriatric Social Workers

Community Support Workers
Psychogeriatrics

Coordinator of Care, Seniors Services

Full-Time Personal Support Workers

Part-Time Personal Support Workers

Program Worker Seniors Services

Lead Cook

Part-Time Dietary Aides

Zina Thomson

Rita Pilkey
Tracy Franks (on leave)
Jada-Lee Reitmayer
Erin Thomas
Jennifer Wise

Breanne Guest (on leave)
Zoey Courtney (on leave)
Brooke Faragher (contract)
Tracey Kolton (on leave)
Sarah Laliberté
Claire Travers

Brandon Burke
Toni Howe (on leave)
Maggie Monaghan (contract)
Alette Montree

Jim Torrance

Roger Cloutier
Tammy Eames
Ashley Maudsley (on leave)
Beverley Robitaille

Nicole Belcourt
Margaret Chretien
Alexis Grant
Julienne Menard
Kimberley Mixemong
Christina Palmer
Helene Patenaude
Amy Reidel

Carol Kopiec

Tina Mathieson

Jane Drake
Joanne MacKinlay
Chaise Mathieson
Charlene McTague
Jo-Anne Porter (on leave)

Thank you!
You make a difference.



President's Annual Report

Welcome to the 36th Annual General meeting of Wendat Community Programs. This was my tenth and final year as President of the Board. I am involved with philanthropic work through Ancient Free and Accepted Masons, Scottish Rite Masonry, York Rite Masonry and Shriners International. I am leaving Wendat's Board so I can focus my time and attention to these volunteer endeavours.

I am confident that the good work of Wendat will continue and the organization will be in good hands with guidance from the Board of Directors and the leadership of the Executive Director.

From April 1, 2024 to March 31, 2025, Wendat was fortunate to receive donations and one-time grants from many individuals, companies, municipalities, service clubs, branches of the government and foundations. Donations received were used towards program and operating costs across all programs. Every donation makes it possible for Wendat to continue our mission to provide quality care and support to adults with mental illness and seniors with care needs. I am pleased to see that our Endowment Fund held at the Huronia Community Foundation continues to grow thus ensuring funds will be there in the future to support Wendat's operations.

The 18th Annual Boston Pizza Charity Golf Scramble held in June, 2024 raised \$63,435 bringing the total amount raised since 2005 to over \$586,000. In the 2024/2025 fiscal year, Wendat purchased a Ford Transit van and a Chevrolet Malibu Sedan using these funds. Wendat appreciates the efforts of Andy Staffen and Boston Pizza Midland to continue raising funds to ensure we can transport our clients to programs, events and appointments.

In 24/25, Wendat received a base funding increase of \$150,000 to expand the hours that Crisis Service Workers are on duty within Georgian Bay General Hospital and to expand the Crisis Clinic. This is a great benefit to our local mental health care system and the clients we serve. Although we are grateful for this funding to increase services, we have not received adequate funding to achieve wage parity or keep up with cost of living for staff. We also need a base funding increase to meet the rising costs of program supplies, food, gas and other amenities needed to run our programs. Wendat will continue to advocate for the funds needed in these areas.

We wrapped up the Strategic Plan for April 1, 2022—March 31, 2025 and met most of the goals. Wendat worked with Lockhart Facilitation Inc. to craft a new Strategic Plan for April 1, 2025—March 31, 2030. Although many of our goals remain the same, we have developed some new approaches to achieving them.

Wendat remains a proud member of the North Simcoe Ontario Health Team (NS OHT) and is committed to the goals and priorities the NS OHT is working on to improve our local health care system.

The Board of Directors and Committees of the Board worked hard to support the Executive Director and ensure that the mission, vision and strategic priorities of the organization were carried out. I must commend the management team and front line staff of Wendat for the continued delivery of excellent programs and services despite funding and Human Resource challenges. Your professionalism, compassion, dedication and skills are admirable and the work you do for our clients every day is an inspiration. My heartfelt thanks to all of you!

Sincerely,

A handwritten signature in black ink that reads "Mike Webb".

Michael Webb,
President



Treasurer's Annual Report

For the year ended March 31, 2025, total revenue for the organization was \$5,527,872. Included in that amount is \$4,317,935 coming from the Ministry of Health and Long-Term Care, \$468,480 coming from our contract with the Specialized Geriatric Program, \$145,825 coming from fundraising including Bingo, \$295,407 collected in rental income, and \$38,360 in interest income. The total expenses were \$5,288,737 leaving Wendat with a surplus of \$239,135.

The Finance Committee including Andrea Abbott-Kokosin, Executive Director, Brian La Rose, Financial Clerk and myself reviewed the financial statements monthly with no issues.

Between April 1, 2024 and March 31, 2025, Wendat received the following new funding:

- \$150,000 from Ontario Health in base funding for Mental Health and Addictions Programs and Services for Crisis Expansion
- \$8,505 from the Ministry of Health for security cameras at our Second Street location
- \$19,083 in base funding from Ontario Health for Community Service Workforce Investments
- \$22,460 in base funding from Ontario Health for the Community Services sector
- \$3,970 in one-time funding from Ontario Health for the Community Services sector
- \$1,300 from the Ontario Trillium Foundation to complete the purchase of the new dishwasher for the seniors' residence from 2023-24

You will find more financial details in the audited financial statements for the year ended March 31, 2025.

My thanks to Charlotte Nicholson, Financial Administrator and Brian La Rose, Financial Clerk for their timely and accurate record keeping and to Andrea Abbott-Kokosin, Executive Director for managing the organizations' resources very well. Thanks also to Doane Grant Thornton LLP for their efforts at audit time.

Sincerely,

Austin Rice,
Treasurer

Executive Director's Annual Report

In order to receive funding from Ontario Health, Wendat Community Programs agrees that we will work towards targets in each program such as number of individuals served, number of visits, hours of care etc. In the 24/25 year, Wendat met or exceeded all of our targets. We achieved this despite staff shortages, staff turnover, chronic underfunding and lack of resources. These targets are real people and our visits, support and care make a huge difference in their lives, their ability to live independently and their holistic well-being.

Wendat is known as a difference maker, advocate and collaborator. We are known for putting our clients first and always going above and beyond for our clients. The credit for the difference Wendat makes goes to our staff including the front line, team leads and the senior management team. I am often the one who receives compliments and hears stories of how one of our staff or one of our programs made a difference for someone or someone's family or caregivers.

I hear about how Wendat staff participate in networks, Communities of Practice and Care Conferences and how impressed partners are with our staff. People tell me that our staff are very passionate about what they do, and that their approach is always client-centred. I am incredibly proud of each and every staff member at Wendat and amazed at the impact we have in the communities we serve.

On the days when the challenges of making everything work at Wendat without adequate funding and resources are frustrating, I try to focus on one compliment or one success story I have heard about one of our programs or about one staff member. Then, I am able to keep advocating for more funding, keep working on changing our local and regional health care system to make it easier for our clients to get the care they need and keep working on Wendat's priorities and goals. Thank you all for inspiring me every day.

I am very grateful to our Board of Directors for their support, guidance and advice and for the time and effort they give through their participation on the Board and committees of the Board. Wendat is supported by donations and grants from businesses, foundations and individuals and this makes it possible for us to continue to deliver our programs and services. Thank you all!

The most difficult part of this report to write is to say farewell to Michael Webb. Michael has been the President of the Board since before my time at Wendat and it is hard to imagine Wendat without him. Thank you Michael for all you have done. You will be missed, we wish you all the best!

It will take all of our efforts to ensure that Wendat continues to provide high-quality care and support services to adults experiencing mental illness or age-related challenges in the Simcoe-Muskoka area but I am confident we can do it together.



Andrea Abbott-Kokosin,
Executive Director



Staff Long Service Awards

Each year at the Annual General Meeting, Wendat recognizes staff who have given 5, 10, 15, 20 or 25 years of service to Wendat. A certificate plus a monetary gift is given. Between September 4, 2024 and September 3, 2025, the following staff achieved milestones in their employment at Wendat:

15-Year Award

Zina Thomson, Director Seniors Services

10-Year Award

Carol Kopiec, Program Worker Seniors Services

Rita Pilkey, Team Lead Transition Services

Angela Ryan, Case Manager/Mobile Crisis Worker

5-Year Awards

Janice Ferris, Senior Recreation Worker

Glen Lucas, Program Supervisor Case Management & Crisis Services

Congratulations!

Retiring Board Members



Michael Webb joined the Board of Directors in 2014 and served as President since 2015. He is also involved with philanthropic work through Ancient Free and Accepted Masons, Scottish Rite Masonry, York Rite Masonry and Shriners International. Michael has made the difficult decision to leave Wendat's Board so he can focus his time and attention to his other volunteer endeavours.



David Wiercigroch is a Resident Doctor at the University of Toronto Department of Psychiatry. David joined the board in 2021 and was a member of the Governance Committee.

*Thank
you for
your
Time*

Program Activity Highlights

Submitted by: Program Supervisors Glen Lucas and Darlene Forget and
Zina Thomson Director Seniors Services

Adult Mental Health Services

Case Management and Brief Service

The Case Management team continues to use a variety of methodologies and tools to meet client needs. They meet bi-weekly as a team to provide client updates and discuss any concerns as they arise. Case Managers attend psychiatric rehab training bi-weekly, as well as other relevant training opportunities as they are available. The Case Management team has done an amazing job meeting all targets and reducing the wait list. In 24/25 we welcomed new team members and said goodbye to some team members. The Brief Service Worker continues to do an excellent job in accommodating peoples' needs with the limited resources available in our community.

Crisis Services

In 24/25 Wendat was pleased to receive a base funding increase allowing us to expand the hours that Crisis Workers are on duty in the Emergency Department (ED) at Georgian Bay General Hospital (GBGH) to 9 am to 9 pm, 365 days per year. The funds also allowed us to expand the Crisis Clinic located at Wendat to five days a week, eight hours per day. The clinic sees non-acute mental health clients in an outpatient capacity which alleviates flow issues in the ED. Referrals to the clinic are accepted from ED Physicians, Community Paramedicine and other health care and community service organizations. Self referrals are also welcome. Online appointment booking can be accessed through 1door.ca. The North Simcoe Crisis Management and Resource Team was re-named the Mobile Crisis and Response Team (MCRT) to meet OPP efforts to standardize these programs.

Social Club

The Social Club offers recreational activities Tuesday through Saturday. These activities are based on the Recreation Model to enhance one's wellness socially, physically, emotionally and cognitively. We host opportunities at the club Tuesday, Thursday and Friday. There are meals, outings and activities on Wednesday and Saturday. New this year is Soup for the Soul bi-weekly on Sundays at 10:30 a.m. followed by fellowship and a light lunch. Complimentary transportation is provided to the club and back to your residence. Transportation is made possible by our fleet of vehicles sponsored by the annual Boston Pizza Charity Golf Tournament.

Vocational Program

The Vocational Program currently employs nine people. They work as drivers transporting members to and from the club, facilitators in the recreation programs, cooks providing meals to our members and as office cleaners. Wendat is very proud of this team. The Program Supervisor works with each participant to discover their strengths and challenge them to move into new areas that might bring them joy. One-on-one and group job coaching is provided.

Seniors Support Services

Congregate Dining, Assisted Living, Seniors Day Program and The Lorna Tomlinson Residence for Seniors

At the Lorna Tomlinson Residence for Seniors, we said goodbye to some of our residents and welcomed some new residents. There were many changes in staffing as we strive to work towards a stable, positive and productive work environment. We continue to seek feedback from the residents and clients to guide program decisions. We were pleased to welcome our Day Program Worker back after a long leave of absence. The impact of having one stable and consistent staff in this program is invaluable. The Day Program has seen several new programs and outings offered and they have been well received. The kitchen staff continue to provide healthy delicious meals and are always striving to ensure that residents and Day Program participants enjoy mealtimes.

We will continue to ensure that our residents and the clients coming in from the community have the best quality of care while they are here.

Psychogeriatric Program

The Transition Nurses and Social Workers continue to be passionate advocates for their clients. The Transition Team has been very stable but the Social Work Team has had a high level of staff turnover due to resignations, medical leaves and maternity leaves. This is very challenging as this program is in high demand and has a wait list. Despite this challenge, the team met all their targets. Members of both teams participate in many working groups and networks and are well respected by service partners. We are pleased to participate in system level discussions and continue to work towards a collaborative care model for our complex seniors. The Nurses and the Social Workers should be commended for always advocating for Person-Centred Care in a changing landscape for our seniors.

2024-2025 Statistical Highlights

Submitted by: Zina Thomson, Director Seniors Services

44 full-time staff

29 part-time casual staff

3 full-time contract staff

4 staff on maternity leave

4 staff on medical leaves of absence

- 29 volunteers
- 250 volunteer hours providing direct service
- 976 volunteer hours on the Board of Directors, Committees, fundraising and administration
- 250 Social club Members and 765 Social and Recreation Groups provided with 5,853 Participants. The average age of a Social Club Member is 54
- The Mobile Crisis Response Team (MCRT) had 744 admissions to the program, 507 unique people were seen by MCRT in the community, 254 people were diverted from the Emergency Room. 1,377 direct contacts with people in our community. 359 clients were under the age of 45.
- 607 unique individuals seen by the Crisis Services team at GBGH and the Crisis Clinic. 672 crisis assessments completed. 41 is the average age of someone seen by crisis with 305 people being under the age of 35.
- 151 adults with mental health were supported by the Case Management Team – 9,844 contacts were provided to clients. 129 groups were offered with 761 attendants. 49 is the average age of a person who receives Case Management support.
- 234 Seniors were admitted to the Geriatric Mobile Social Work, with 1,200 counselling sessions occurring in person or over the phone. The average age of a person utilizing Social Work is 76.
- 306 Seniors were admitted to our Transition service. Over 75 seniors and their families were assisted with the move to a supportive environment by utilizing a person-centred care plan. The nurses in this program had 3,150 contacts with the seniors we support. The average age of a person receiving transitional support is 80.
- 51 Seniors from the residence and community joined us for our Day Program with 2,217 attendance days. The average age of someone attending is 73.
- 24 Seniors have resided at the Lorna Tomlinson Seniors residence. Over 9,000 hours of care were provided to our residents. The average length of stay is 4.3 years and the average age is 81
- 51 Seniors participated in the Social and Congregate dining program with 29,136 meals being served by our dietary team.

OVERALL – The incredible staff of Wendat have seen 5,163 unique individuals, provided 17,463 contacts and offered 1,069 Group sessions.

Circles of Giving

**Thank you to all of you who made donations from
April 1, 2024 to March 31, 2025**

\$20-\$99 Supporters

John Robin Allen
The Benevity Community Impact Fund
Anita Brunelle
Harold Belfry
Canada Helps Partner Giving Program
Don & Carolyn Copping
Bill Goman
David Gladney
Susan Grigg
Ken Jackson

Betty-Anne Laurin
Michelle Pilon
Gary Ronald
Serenity Now
Daniel Shannon
Susan Smolin
Elizabeth Weech
Becky Whittam
Theresa Wright

\$100-\$499 Heroes

Asselin Insurance Ltd.
John Bell
Larry Brockelbank
Phil DuBruyne
Becky Duquette
Donna Earl
Georgian Kitchen Centre
David Jeffery
LeClair Cremation Centre Inc.
Tracy MacDonald
Lauraine Marshall
Tammy Martin
William & Carol McNamara
Vanessa Moss

Linda Murray
Anita & Norman Naumoff
Vicki Pannell
Verna Porter
Stefan Racine
Austin Rice
Realty Executives on the Bay Inc.
Karen Roberts
Edith Rumney
Nadiya Sunderji
United Way Centraide
Val Van Domelen
Michael Webb
Ben Webster

\$500-\$999 Advocates

Elmvale & District Lions Club
Lake Country Office Solutions
Manson J. Bradley Chapter 240, Order of the Eastern Star
Bill Richardson Jr.
Ed & Arlene Shirley
Bill & Norah Stoner
TEAKK Holdings (Harvey's Swiss Chalet Midland)
Dave & Doris Webster

Circles of Giving

\$1,000—\$4,999 Champions

Baxter Ward Lions Club
Dale E. Boyd
Barbara Clayton
Fundscrip
Garraway's Electrical Service
Huron Communities Foundation
Rainer Arno Kuhl
Lions Club of Penetanguishene

Midland Civitan Club
Ontario Trillium Foundation
The Pathfinder Foundation
Rotary Club of Midland
Gregory Rice
Town of Midland

\$10,000 + Shining Stars

Angel Gate Bingo Association
Boston Pizza Midland
The Estate of Frank T. Thorneycroft

We thank those of our donors who wish to remain anonymous.

*If we have missed your name, please accept
our apologies and our thanks.*

Wendat receives in-kind support through donations of food, items used as prizes for fundraising draws and events such as artwork, quilts and other items. When these items are donated, it allows us to use our financial resources for front line service delivery. These items are often passed along directly to our clients and are gratefully received. In 2024/2025 Wendat received \$45,005 in in-kind support. We acknowledge this support with appreciation.

Human Resources Committee Annual Report Submitted by Vanessa Moss, Chair

Committee Members: Vanessa Moss (Chair), Tammy Martin, Shannon Duplessy, Karen Roberts, Michael Webb (Ex-officio) and Andrea Abbott-Kokosin.

Purpose: To provide advice and guidance regarding all matters pertaining to employees, volunteers and students of the agency.

The Human Resources Committee of the Board meets quarterly and at the call of the Chair. In 24/25, the committee worked to assist the Executive Director to navigate several human resource challenges. The committee engaged LadderHR to conduct the annual staff satisfaction review and to assist with some human resource related issues. The committee ensured that the strategic priorities related to human resources were achieved.

Property Committee Annual Report Submitted by Austin Rice, Chair

Committee Members: Austin Rice, Dean Farrell, Rob Heming (Community Member), Brian La Rose, Verna Porter, Tristan Lavery, Michael Webb (Ex-officio) and Andrea Abbott-Kokosin.

Purpose: To provide advice and guidance on all matters pertaining to buildings and property owned or occupied by Wendat, the maintenance of property and the safety of clients and staff.

The property committee met quarterly. At each meeting representatives from the Health and Safety Committee from each site provided a report and the committee members provided advice and suggestions to remedy any concerns. Issues related to property maintenance at both sites were reviewed.

The committee supported the implementation of recommendations from the infrastructure review and any other property related issues as required.

Governance Committee Annual Report Submitted by Linda Murray, Chair

Committee Members: Linda Murray, Tammy Martin, David Wiercigroch, Michelle Goodman, Michael Webb (Ex-officio) and Andrea Abbott-Kokosin.

Purpose: To strengthen the ability of the board of directors to govern the affairs of the corporation.

The committee focused on board recruitment, training and orientation, governance issues and monitoring any policy issues brought forth by the Executive Director. The committee is responsible for ensuring that Wendat has a current Strategic Plan and monitoring progress towards the goals set out in the Strategic Plan. From November 2024 to March 2025, the committee worked with a consultant to lead Wendat through the process of drafting a new Strategic Plan for April 1, 2025—March 31, 2030.

Fundraising Committee Annual Report Submitted by Linda Murray

Committee Members: Linda Murray, Lorna Tomlinson, Michael Webb (Ex-officio) and Andrea Abbott-Kokosin.

Purpose: To develop and implement an ongoing fundraising plan.

From April 1, 2024 to March 31, 2025 the committee met every other month and oversaw Bingo, direct mail, a newsletter solicitation, the annual Boston Pizza Golf Tournament and one-on-one asks. We focused some of our efforts on building the Endowment Fund held at the Huronia Community Foundation. We were pleased to see the success of the 2024 Boston Pizza Charity Golf Tournament in support of Wendat.

The committee ensured that Wendat took advantage of any and all grants and funding opportunities. Several fundraising proposals were sent to foundations, service clubs and other potential funding sources. The total amount of cash raised in the 24/25 year was \$145,825 with an additional \$45,005 of in-kind goods. This exceeded our goal of \$150,000.

Diversity, Equity and Inclusion Committee Annual Report Submitted by Stefan Racine, Chair

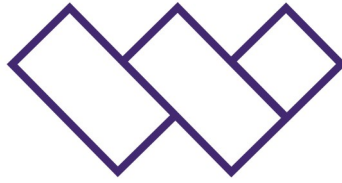
Committee Members: Stefan Racine, Joel Robitaille, Abby Lloyd, Kyra Genest, Eric Sona of Ontario Health, Stephan Beaupre & John Kok of Entité 4, Tristan Lavery, Michael Webb (Ex-officio) and Andrea Abbott-Kokosin.

Purpose: To recommend, promote and maintain policies and practices to advance equity, inclusion and diversity and address racism.

The main role of this committee is to ensure that Wendat Community Programs develops and advances both a First Nations, Inuit, Métis and Urban Indigenous Health and Anti-Black Racism Workplan and an equity plan that align with Ontario Health's equity, inclusion and diversity framework. These plans must build on existing legislated commitments and work already done such as but not limited to: French Language Services Plan, Accessibility for Ontarians with Disabilities Act, Provincial Black Health Plan, and the High Priority Community Strategy.

This committee meets quarterly or at the call of the chair. This committee has a diverse membership including Board members, Management, front line staff, Ontario Health staff and Entite 4 staff. It includes individuals who identify as black, Metis, Francophone and LGBTQ2.

In 24/25, the committee ensured that all full time staff completed at least one training in the area of Diversity, Equity and Inclusion or Anti-Racism. The committee also ensured that a Diversity, Equity and Inclusion survey is part of the orientation process and part of the annual staff satisfaction survey.



WENDAT

Community Programs

Providing Services for Seniors and Adult
Mental Health Services in North Simcoe-Muskoka

Adult Mental Health Services and Main Office

237 Second Street, P.O. Box 832 Midland, ON L4R 4P4

Phone: 705-526-1305

Fax: 705-526-9248

Lorna Tomlinson Residence for Seniors and Seniors' Support Services

44 Dufferin Street Penetanguishene ON L9M 1H4

Phone: 705-355-1022

Fax: 705-355-1026

www.wendatprograms.com info@wendatprograms.com

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SIMCOE NORD / NORTH SIMCOE
Ontario Health Team

Wendat Community Programs is a proud member of the North Simcoe Ontario Health Team



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