

**Community Support Worker  
North Simcoe Muskoka Specialized Geriatric Services (NSM SGS)  
JOB POSTING  
Contract (start date until March 31, 2026)**

**Position:** Community Support Worker  
**Reports to:** Program Supervisor, Psychogeriatrics – Wendat Community Programs and Geriatric Mental Health/Behaviour Support Manager - North Simcoe Muskoka Specialized Geriatric Services (NSM SGS) Community Team

**Wage Band:** \$20.89/hour

This is a contract position therefore there are no benefits or paid time off other than those required by the ESA.

**Position Summary:**

As part of the NSM SGS Mental Health Community team, the Community Support Worker (CSW), works collaboratively within an interdisciplinary team. As part of the interdisciplinary team, this individual will support older adults and their care partners (formal/informal) living with cognitive impairment and responsive behaviours in community-based settings across the NSM region. The cognitive impairment may be related to dementia, mental illness, substance use or neurodegenerative disease processes. The role provides expertise and guidance through observation, person centred strategy development and implementation and coaching and mentoring for those experiencing behavioural expressions. The CSW position also assists with the implementation of care plan interventions that are developed collaboratively within the team environment. This is a regional program serving all of North Simcoe-Muskoka. Each CSW is assigned a primary region however, may be required to work in other NSM regions based on client and program needs. **This posted position is for the North Simcoe (Midland/Penetanguishene) and South Georgian Bay (Collingwood/Wasaga Beach) regions. Travel between these regions is required.**

**Hours of Work:**

40 hours per week based on five days of 8 hours with a one hour paid lunch break each day. Regular shifts will be from 8:00 am to 4:00 pm. On occasion it may be necessary to flex these hours based on client need.

**Qualifications:**

- Certificate as a Personal Support Worker, Health Care Aid, Developmental Support Worker or equivalent post high school education and/or experience.
- Fully vaccinated for COVID-19
- GPA and U-First an asset.

- Three to five years' experience in the care of older adults experiencing a responsive behaviour. The responsive behaviour can be a result of dementia, mental illness, addictions or neurodegenerative disease processes.
- Experience with an Electronic Health record(s) is an asset.
- Knowledge of Microsoft office suite is an asset.
- Understanding of and commitment to the principles of Behaviour Supports Ontario (BSO) and the North Simcoe Muskoka Specialized Geriatric Services Program (NSMSGGS)
- Ability to coach and mentor team members
- Ability to work effectively with others in an inter-professional team
- Ability to organize and prioritize work effectively, manage a full work-load and meet deadlines in a busy environment.
- Proven ability to adapt positively and productively to change in the work environment.
- Professional work ethic
- Basic familiarity with seniors related issues and terminology with an ability to apply this in day to day work.
- Strong verbal and written communication skills.
- Strong customer service skills
- Competency in both official languages is an asset
- Understanding and ability to use concepts, principles and specific techniques of behaviour management with seniors.
- Valid drivers license with reliable car and the ability to travel long distances across the NSM region.

To apply for this position, please send a resume and cover letter to Zina Thomson, Director – Seniors Services Wendat Community Programs by email to [zina@wendatprograms.com](mailto:zina@wendatprograms.com) or by fax to 705 355-1026 or by mail to P.O. Box 832, 237 Second St. Midland ON L4R 4P4. The deadline for application is Monday April 14, 2025 at 4 pm.