



**WENDAT**

Community Programs

Providing Services for Seniors and Adult  
Mental Health Services in North Simcoe-Muskoka

# Wendat Community Programs

P.O. Box 832, 237 Second Street 705-526-1305  
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Date: \_\_\_\_\_

## Wendat Crisis Services Satisfaction Survey

Please answer **Yes**, **No** or **N/A** to the following questions.

	YES	NO	N/A
The Wendat Crisis Service was helpful.	[ ]	[ ]	[ ]
Wendat Crisis Service was provided in a timely manner.	[ ]	[ ]	[ ]
I felt comfortable talking to the crisis worker.	[ ]	[ ]	[ ]
I felt validated and/or understood by the crisis worker.	[ ]	[ ]	[ ]
I felt I was treated with dignity and respect.	[ ]	[ ]	[ ]
I felt more in control after speaking to the crisis worker.	[ ]	[ ]	[ ]
The crisis worker did a good job listening to me.	[ ]	[ ]	[ ]

Please rate your overall satisfaction with the service received on the following scale of 1-5.

Not At All		Satisfied		Very
Satisfied				Satisfied
1	2	3	4	5

1. What did you like most about the Wendat Crisis Service?

2. What should the Wendat Crisis Service improve upon?

3. Have you seen your provider or received services other than in-person in the last year? (ie. telephone, video, email/secure messaging?)

- Yes
- No

4. Do you **prefer** to receive services or speak with your provider using telephone, video or email/secure messaging?

- Yes
- No
- Sometimes