



Wendat Community Programs
Consumer Survey – Services for Seniors – Assisted Living Program

NAME:

DATE:

Thank you for helping us to improve our service by completing this survey.

Instructions: Think about the services that you are receiving/have received from **Wendat Assisted Living**.

Please indicate your level of satisfaction with each of the following statements by checking the box which best represents your opinion.

	Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
Services are available at times that are good for me					
Staff were courteous					
My calls were returned in a timely fashion					
I received satisfactory answers to my questions					
I participated in decision-making about the services I received					
My privacy was respected					
My dignity was maintained					
Overall, I am satisfied with the services I receive from Wendat					

1. Did/do you feel supported by your care team? (your care team is the staff at Wendat)

2. (a) Have you seen your provider or received services other than in-person in the last year? (video calls, virtual meetings, phone calls)

- Yes
- No

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(b) Do you prefer to receive services or speak with your provider using telephone, video or secure email?

- Yes
- No
- Sometimes : _____

3. Additional comments:

Please return to:

info@wendatprograms.com

Or Mail to,

Program Supervisor, Services for Seniors

Wendat Community Programs

The Lorna Tomlinson Residence for Seniors

44 Dufferin St. Penetanguishene, ON

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