

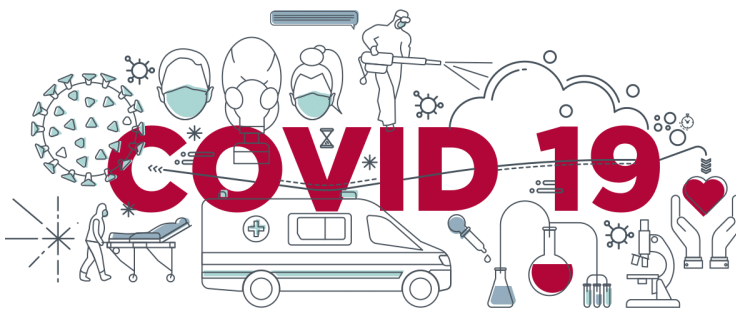
WENDAT

Community Programs

Providing Services for Seniors and Adult
Mental Health Services in North Simcoe-Muskoka

October 2020

WENDAT UPDATE



We're all in this together.

Stay safe and

be kind to one another.

What's Inside:

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Message from Andrea Abbott-Kokosin, Executive Director

The last Wendat Update was sent out early in March 2020. Since then, everything has changed due to the COVID-19 Pandemic. Inside this edition, you will find an update regarding the impact of the pandemic on our programs, staffing and operations at Wendat.

It has been a very stressful time with guidelines from the government and public health changing almost daily. The one thing that remained constant was our commitment to continue to support our clients to the best of our ability. I must commend the staff for their dedication, flexibility, creativity and patience as we learn to navigate in this new reality.

Unfortunately, the Boston Pizza Wendat Charity Golf Scramble scheduled for June 2020 was postponed and then cancelled. We look forward to a successful event in 2021. Even though the tournament did not take place, Boston Pizza directed their charitable community giving to Wendat and we thank Andy Staffen and the staff of Boston Pizza for donations totaling \$7,981 from February 2020 to present.

Our first annual Poker Run was also cancelled, we hope to hold the event in September 2021. The quilt raffle was postponed but we will be selling tickets soon.

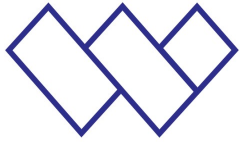
The 17th annual SEGBay Chamber of Commerce Golf Tournament took place on September 15th Wendat will receive one third of the proceeds from this event.

The Tiny Mayor's Golf Tournament was changed to a Golf-a-thon rather than a tournament and Wendat will receive some of the proceeds from this once the results are known.

As many fundraising events were suspended, cancelled, or modified, we anticipate that 20/21 will be a less successful fundraising year than usual. We have searched diligently for alternate funding sources and opportunities and have had some success securing COVID relief and emergency funding from the Ministry of Health, United Way and our own extra fundraising efforts. Our fundraising committee has worked hard on some new ideas to bring in the funding we need to balance our budget.

On September 16th, Wendat held the 31st Annual General Meeting virtually, via Zoom. The Board made the decision to hold only the required business meeting and limit attendees to voting members of the corporation only. The 2019/2020 Annual Report is available on our website at www.wendatcommunityprograms.com





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Staff News
March – October, 2020

Welcome

- Bernie Robillard, Kaitlyn Sanders and Meaghan Schitka Geriatric Social Workers
- Tammy Deschambault and Heather Johnston, PT Crisis Workers
- Nikki Baker and Chantal Morgan, Integrated Behavioural Support Workers
- Janice Ferris, PT Recreation Worker
- Lisa Ford and Roger Cloutier, PT PSW
- Kayla Lammachia, Case Manager

Farewell

- April Gustafson
- Vickie Lamb
- Taylor Shank
- Brooke Rose
- Winnie Mclsack
- Sam Taylor
- Victoria Grey
- Dolores Leclerc

Changes

- Alex Grant retired from her position as full time PSW and has remained at Wendat as a PT PSW
- Carol Kopiec moved from PT to FT Day Program Coordinator
- Glen Lucas moved from PT Crisis worker to Case Manager
- Mel Coulter completed her contract as FT Crisis Worker and has remained at Wendat as PT Crisis worker
- Naomi Colley, Crisis Worker returned from parental leave on September 21 2020

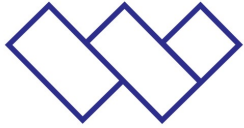
Some staff in the vocational program were temporarily laid off due to the pandemic. Everyone who was willing and able to return to work are now back at work. Some of these staff are now doing janitorial duties to fulfill our requirement to complete cleaning of high touch surfaces twice per day.

Some staff are on a leave of absence as they are not permitted to work at more than one facility due to the pandemic. We hope they will be back at Wendat soon. At this time, several staff are on medical leaves of absence. We wish them all a speedy recovery and look forward to welcoming them back as soon as possible.

During the pandemic, staff were redeployed internally to ensure that the senior's residence was always fully staffed. I thank the staff for their flexibility. Four staff were voluntarily redeployed to the COVID-19 assessment centre during the pandemic. I thank the staff for stepping up. Our partners at the assessment centre were grateful for their assistance.

I extend a big thank you to all staff who continued to provide essential services during the pandemic.

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North Simcoe Ontario Health Team Update

The core partners, GBGH, Chigamik, North Simcoe Family Health Team and Wendat Community Programs - have been working diligently to establish the groundwork and develop an initial plan to create the North Simcoe Ontario Health Team (NSOHT).

On December 4, we submitted our Self-Assessment to become the NSOHT as part of Round 2 submissions with the Ministry of Health. There was a pause in Ontario Health Team planning due to the pandemic. In the late summer, we were pleased to learn that our Self-Assessment was accepted. We were invited to submit a full application and had eight weeks until the submission deadline.

On September 14th, 2020 the Change Foundation held a Symposium to engage our affiliates, supporters, patient and family representatives, physician and the wider community.

Working together, we completed the application, including feedback gathered at the symposium and submitted it on September 18th, 2020. We look forward to the next steps in our journey towards a more integrated system of health care in North Simcoe.

The Goals of the North Simcoe Ontario Health team are:

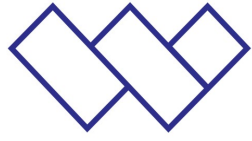
- ⇒ To improve the patient and caregiver experience.
- ⇒ Design care to improve health outcomes.
- ⇒ Create an integrated system that is efficient and sustainable.
- ⇒ Enhance communications across providers to allow seamless care while respecting patient confidentiality.

On the next page, you can see a diagram of the administrative structure of the North Simcoe Ontario Health Team.

You can find more information at www.nsoht.ca

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Celebrating Community Support Month October 2020

October is Community Support Month and organizations that deliver home and community care are working even harder this year to ensure Ontarians living with disabilities, seniors and other vulnerable people are safe and healthy during COVID

During this time of COVID-19, Wendat has been challenged more than ever to deliver needed services to vulnerable populations. We have modified our programs for seniors to help them remain in their own homes and communities and stay healthy and safe by continuing to offer supportive housing, congregate dining and the seniors day program to our clients living in the Lorna Tomlinson Residence for Seniors and some living in the community.

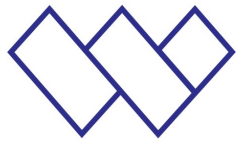
Although we have been unable to welcome those living in the community into the residence, we have delivered meals and activity packages to their homes. Staff have been providing supportive phone calls and socially distanced porch visits to help relieve isolation.

Not-for-profit agencies like Wendat ensure that quality is never compromised in order to increase profits. We are an integral part of the healthcare system.

Here are the specific celebration days for the month, those highlighted in red are programs offered at Wendat:

October 5-9	Meals on Wheels Week
October 7	Congregate Dining Day
October 9	Supportive Housing/Assisted Living Day
October 11	Friendly Visiting/Telephone Reassurance Day
October 12	Respite Services Day
October 12-16	Community Care Worker Week
October 14	Client Intervention and Assistance (CIA) Day
October 19-23	Adult Day Program Week
October 23	Home Help/Maintenance Services Day
October 26	Transportation Services Day
October 27	Attendant Services Day
October 30	Hospice and Palliative Care Services Day

During COVID-19 frontline providers are doing everything they can to provide in-person care when needed and have also adapted to provide virtual care to support seniors and persons with physical disabilities in staying safe and healthy in the own homes and communities. Please join us in celebrating Community Support month by remembering to thank these hardworking staff for the services they provide.



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Wendat COVID-19 Pandemic Update

During the pandemic, the safety of our staff, volunteers, clients, residents and our families has remained our first concern.

We have been striving to balance the need for safety with the need to fulfill our mission and meet the needs of our clients and residents.

During the pandemic, those services deemed essential continued to operate as usual. Crisis Services continued to operate as usual providing crisis assessments in the Emergency Department at GBGH. The Crisis Management and Response Team (CMART) was temporarily off the road from March 23 until early June when they resumed their usual schedule. For all of these staff, PPE is provided and strict protocols and policies are in place.

For those living at the Lorna Tomlinson Residence for Seniors, Supportive Housing, Congregate Dining and the Senior's day program continued to operate. Social distancing and infection control protocols are in place and strictly enforced.

Participants from the community have not been permitted to attend Congregate Dining or the Senior's day program since March 19, 2020. Staff have been supporting these clients by phone, socially distanced porch visits and by delivering meals and activity kits to them.

We are very pleased to report that there have been no cases of COVID-19 in our residents or staff. At times, visitors were not permitted or restricted. Currently, essential caregivers may visit and social visits are permitted by appointment.

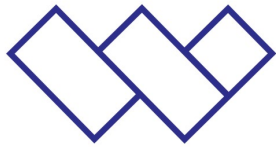
For the Psychogeriatric Team, all staff were working from home and supporting their clients by phone from March 23 until August 4, 2020. Transition Nurses and Geriatric Social Workers are now working at home part of the time and in the office part of the time. Limited, essential visits with clients are occurring but determined on a case by case basis with strict protocols in place. Staff are provided with all necessary PPE.

The Social Club was closed from March 23 until August 4, 2020. During that time virtual groups were offered via Zoom and Facebook and were very popular. Activity kits were delivered to clients at home. Staff also supported club members with phone calls. Since August, limited, small groups are being offered. Participants must register ahead and be pre-screened for COVID-19. Upon arrival at Wendat, club members are actively screened including having their temperature taken. Strict social distancing protocols are in place. Masks are mandatory. Very limited transportation will be offered starting the week of October 5th.

Case Management staff and the Brief Service Worker worked from home 80% of the time, coming in to the office occasionally to take care of essential needs of our clients. Staff gradually returned to the office and are now at the office for all of their shifts. Essential visits are permitted on site but are determined by the Program Supervisor. Visitors are pre-screened and actively screened. Strict social distancing and Infection Prevention and Control protocols are in place and enforced.

Wendat remains closed to non-essential visitors and outside groups at this time.

Policies and procedures have and will continue to evolve as Wendat receives directives and information from Ontario Health, Public Health Ontario, The Ministry of Health and the Simcoe Muskoka District Health Unit. Our operations will align with Ontario's plan and will adhere to all applicable legislation and Wendat policies.



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Wendat in the News



Springwater News—July 9, 2020
Wendat Community Programs is grateful to receive a donation of \$1,375 from the Huronia Community Foundation.

The funds will be used to cover some of the costs for Personal Protective Equipment for staff. The costs of PPE are high and not something we budgeted for. This equipment is crucial to ensure staff and residents safety while continuing to provide supportive housing, congregate dining and the seniors day program during the pandemic. This will help us to prevent the spread of COVID-19 at the Lorna Tomlinson Residence for Seniors.

Picture: left to right: Roberta Bald, President Huronia Community Foundation; Scott Warnock, Executive Director Huronia Community Foundation and Andrea Abbott-Kokosin, Executive Director Wendat Community Programs.

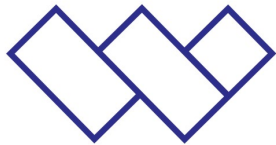
SNAPD—October 2020

Established in 1990, Boston Pizza Foundation is proud to be celebrating 30 years of giving back. And thanks to our loyal guests and franchisees, we have raised and donated over \$30 million in support of charities across Canada and around the world. In addition, through the Local Community Program, locally owned and operated Boston Pizza restaurants support registered charities operating within their communities. BP Midland has chosen to donate their Local Community Program funds to Wendat Community Programs. Since 2005, BP Midland has donated over \$395,235.05 in support of this great organization.

The funds have been raised through both the annual Charity Golf Tournament and Local Community Program fundraising events held at BP Midland. All the funds given to Wendat have been used to purchase passenger vans to transport clients to and from a range of programs provided by Wendat Community Programs.

Left to right: Verna Porter, Wendat, Andy Staffen, Boston Pizza, A. Abbott-Kokosin, Wendat.





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Wendat in the News



Photo from Left to right: Lorna Tomlinson, Rev Thérèse Samuel, Pam McDermid, Norine Baron, Carol Clarke and Kathy Jolie (Program Manager for the Lorna Tomlinson Residence).

Spring water News—August 6, 2020

Just before the pandemic crisis hit Canada, a troop of caring citizens from Thornbury made the trip to Penetanguishene to see the Lorna Tomlinson Residence for Seniors.

The group from Thornbury comprise the Sustainability Committee for their immediate area. Pam McDermid, Norine Baron, Carol Clarke and Rev. Thérèse Samuel have recognized the need for such a facility in their community and were very interested in finding out how it could be done at such a low monthly cost to the seniors.

“A huge part of getting this done, was the fundraising and the support of the Town”, said Wendat’s executive director, Andrea Abbott-Kokosin. “The Town donated the land to build the Residence, and fundraising paid for 80% of the build. The final amount of \$1 million was in a mortgage, with plans to be paid off in the next couple of years through further fundraising. The majority of the staff costs comes from Ministry of Health funding through the North Simcoe Local Health Integration Network. These are costs that do not have to be passed along to the residents.”

Abbott-Kokosin went on to explain that Wendat is a charity and therefore is not here to make a profit but to just cover costs. “This makes a big difference,” commented Michael Webb, President of the Wendat Board of Directors. “It’s a major reason that I strongly support this organization, both financially and personally with my time.”

Wendat hopes to pay off the final costs of the Seniors’ Residence in the next 2 years. You can help by donating on-line at wendatprograms.com

Springwater News October 1, 2020

Picture: Randy Hargrave, Penetanguishene Lions and Andrea Abbott-Kokosin Executive Director

Recently, the Penetanguishene Lions Club generously donated \$500.00 to the Lorna Tomlinson Residence for Seniors operated by Wendat Community Programs. Since 2015, the Club has donated \$2,500 to Wendat for construction and operating costs of the residence.



A new way to give to Wendat

Wendat joins the Huronia Community Foundation family of funds

On July 24th, Wendat Community Programs and HCF signed an agreement to open the Wendat Community Programs Endowment Fund and make the first deposit.

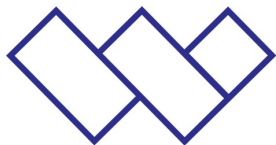
An Endowment Fund creates a financial bedrock for the agency, and help sustain its services forever. Funds placed in an Endowment Fund with HCF are held in perpetuity, generating income to be disbursed to the charity on an on-going, annual basis.

Wendat's board was encouraged to start an Endowment Fund by former Wendat Executive Director, Lorna Tomlinson who now sits on the HCF board as a volunteer.

To date, \$500 has been put into the fund by Wendat and an additional \$500 in matching funds was added by an anonymous donor. Grace Kidd of Realty Executives on the Bay and Wendat Board member, has agreed to make monthly donations of \$100 for the next 5 years to help build the fund.

Donors may direct their donations to the endowment fund beginning in October 2020. Donation forms are available at www.wendatprograms.com.

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fax 705 526-9248

info@wendatprograms.com

Lorna Tomlinson Residence
and Seniors
Support Services
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Penetanguishene ON L9M 3P7
phone 705 355-1022
fax 705 355-1026

www.wendatprograms.com

WENDAT UPDATE



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Ontario

North Simcoe Muskoka Local
Health Integration Network

Réseau local d'intégration
des services de santé de
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