



An update to our stakeholders about COVID-19 April 1, 2020

At Wendat Community Programs, the well-being and safety of our clients, residents, staff, colleagues and communities are our top priority. We are following best practices and taking measures with the guidance of government agencies and public health officials.

Wendat Closures – Midland Offices

- Our offices at 237 Second Street are closed to visitors until further notice.
- The phones will be answered live Monday to Friday 9 am to 5 pm at 705 526-1305
- The administrative team including the Executive Director are working from home and attending the office on a rotational basis.
- The social club is closed from March 15th until further notice
- The Brief Service Worker is working her regularly scheduled hours however, she is working from home. Please call 705 526-1305 Ext 230 and your call will be returned as soon as possible
- Case Managers are working 9 am to 5 pm on their regularly scheduled days, one case manager per day will be at the office on a rotational basis, all Case Managers can be reached at their Wendat extension or Wendat email address and they will respond to you as soon as possible. You can call 705 526-1305 to get their extensions or email addresses.
- The Crisis Services Team will continue to provide service in the emergency room at GBGH 7 days per week 9 am to 5 pm and will be available on call to the hospital from 5 pm to 9 pm Monday to Friday
- The SMART Team is working their regular hours however; they are not currently in the community. They continue to follow up with clients and support the OPP by phone.
- The Crisis Services Team will provide already scheduled counseling appointments by phone.
- Wendat is closed to all outside groups who usually have their meetings in our space; groups will be notified by phone.
- All Board Committees and Board meetings are cancelled until April 30th

Wendat Closures – Lorna Tomlinson Residence for Seniors

- The Residence is closed to all visitors except allied health professionals
- Family members can call 705 355-1022 Ext 226 Monday to Thursday 7 am to 4 pm for more information.
- Residents are asked to remain within the residence and only leave for essential medical appointments
- The senior's Day Program is closed to external participants but will continue to run as usual for those living at the Lorna Tomlinson Residence for Seniors.
- The Lorna Tomlinson Residence for Seniors is closed to all outside groups who have booked meeting rooms in our space until further notice.
- The Congregate Dining Program will continue to provide meals and snacks for residents but is closed to outside participants.
- Assisted Living Services for our Residents will continue as usual.

Psychogeriatric Services

- Mobile Social Workers and Transition nurses are not visiting clients in the community. They can provide assistance and support over the phone. They will be reaching out to all current clients to offer information and support. They can each be reached at their Wendat phone extension or email addresses and will get back to you as soon as possible.
- Program Supervisor may be reached at zina@wendatprograms.com or 705 355-1022 Ext 228 Monday to Friday 9 am to 5 pm and your call will be returned as soon as possible
- Integrated Behaviour Support Worker, part of the BSO Community Team employed by Wendat are not visiting clients in the community or other care settings. They are working from home to provide assistance and support over the phone

We anticipate further guidance from government agencies and public health officials and we will reassess Wendat's operations frequently. We will share further information with you as it is available.

We understand that this is difficult for our clients and we will do our best to continue to support you.

Here are some important phone numbers for your information:

Simcoe Muskoka District Health Unit
705 751-7520

Telehealth Ontario
1-866-797-0000

Mental Health Helpline
1-866-531-2600

Sincerely,



Andrea Abbott-Kokosin
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Wendat Community Programs
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