



Wendat Community Programs
Consumer Survey – Services for Seniors (DP)

NAME:

DATE:

Thank you for helping us to improve our service by completing this survey.

Instructions: Think about the services that you are receiving/have received from **Wendat Day Program**. Please indicate your level of satisfaction with each of the following statements by checking the box which best represents your opinion.

	Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
Day Program is available at times that are good for me					
Activities planned were of interest to me					
I was asked for my opinion in the planning for activities					
Day Program areas were suitable for seniors' activities					
I received satisfactory answers to my questions					
Staff were courteous					
My privacy was respected by the staff					
My dignity was maintained					
Overall, I am satisfied with the activities and services offered by the Wendat Day Program					

Additional comments to help improve our service:

Please return to: Kathy Jolie - Program Supervisor, Services for Seniors,
Wendat Community Programs,
44 Dufferin St.
Penetanguishene, ON L9M 1H4
(705) 355-1022 ext 226, FAX 705-355-1026