



Wendat Community Programs
Consumer Survey – Services for Seniors (AL)

NAME:

DATE:

Thank you for helping us to improve our service by completing this survey.

Instructions: Think about the services that you are receiving/have received from Wendat **Assisted Living**. Please indicate your level of satisfaction with each of the following statements by checking the box which best represents your opinion.

Assisted Living	Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
Overall, I am satisfied with the services received from Wendat					
Services were available at times when most needed					
My calls were returned in a timely fashion					
Staff shared what they were doing to assist in the goals of serviced					
My questions were answered					
I felt that I was included in decisions as to care					
Wishes about who is and is not informed related to treatment were respected					
I believe that the services provided met my/my family member's needs					

Additional comments to help improve our service:

Please return to: Kathy Jolie, Program Supervisor, Services for Seniors,
Wendat Community Programs,
44 Dufferin St. Penetanguishene,
ONT, L9M 1H4
(705) 355-1022 ext 226 FAX 705-355-1026