



"Rebuilding a life...  
Renewing a dream"

Wendat Community Programs  
Consumer Survey – Services for Seniors (AL)

**NAME:**

**DATE:**

**Thank you for helping us to improve our service by completing this survey.**

*Instructions:* Think about the services that you are receiving/have received from Wendat **Assisted Living**. Please indicate your level of satisfaction with each of the following statements by checking the box which best represents your opinion.

<b>Assisted Living</b>	Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
Overall, I am satisfied with the services received from Wendat					
Services were available at times when most needed					
My calls were returned in a timely fashion					
Staff shared what they were doing to assist in the goals of serviced					
My questions were answered					
I felt that I was included in decisions as to care					
Wishes about who is and is not informed related to treatment were respected					
I believe that the services provided met my/my family member's needs					

**Additional comments to help improve our service:**

**Please return to:** Kathy Jolie, Program Supervisor, Services for Seniors,  
Wendat Community Programs,  
44 Dufferin St. Penetanguishene,  
ONT, L9M LH4  
(705) 355-1022 ext 226 FAX 705-355-1026