

Name:

Date:

**CONSUMER SURVEY - CLUB**

*Instructions:* Think about the services that you have received. Please indicate your agreement/disagreement with each of the following statements by checking the box which best represents your opinion.

	<u>Strongly Agree</u>	<u>Agree</u>	<u>Neutral</u>	<u>Disagree</u>	<u>Strongly Disagree</u>	<u>Not Applicable</u>
I like the services that I receive here.						
I feel included in deciding what activities occur at the Club.						
The Club staff treat me with dignity & respect.						
If I had other choices, I would still attend Wendat's Club.						
I would recommend Wendat Social Club to a friend/family member.						
The location of Wendat is convenient.						
The Club is open at times that are good for me.						
I am encouraged to use or become involved with other services.						
I feel comfortable asking questions.						
I am able to choose whether I want to help with activities at the Club (i.e. volunteering).						
I am able to choose what activities I want to participate in.						

Name:

Date:

**CONSUMER SURVEY - CLUB**

1. What do you enjoy most about the Wendat Social Club?

---

---

---

2. What do you like least about the Wendat Social Club?

---

---

---

3. What would improve the services offered by the Wendat Social Club?

---

---

---

4. What Wendat Social Club activities did you enjoy most over the past year?

---

---

5. What are your thoughts about the Wendat Social Club planning meals & activities around a monthly theme?

---

---

---

6. What other activities would you like to see offered by the Wendat Social Club that would meet your recreational needs?

---

---

7. How has the Wendat Social Club made a difference in your life?

---

---

---

8. Any other comments/suggestions/ideas? This is your Club!

---

---

Thank-you for your time